



Job Description

Date of issue: September 2021

Job title:	Field service engineer		
Location:	Horsham based		
Reports to:	Framework Manager		
Job purpose / Objective:	Ensures the successful servicing of ERG process plants at client sites		
Job status:	Permanent	Duration of assignment:	N/A

Principal duties and responsibilities	<p>1. Plant Maintenance and Inspection</p> <ul style="list-style-type: none"> • Carry out regular servicing of clients' odour control plants • Fault find and provide accurate records and reports to enable remedial works • Consult with plant operators and investigate areas of concern of reported failures and identify and propose remedial solutions • Carry out regular basic tests using a variety of instrumentation and make repairs as appropriate • Be available to support call out requirements <p>2. Other duties:</p> <ul style="list-style-type: none"> • Undertake commissioning tests and commission process units in accordance to the commissioning plan as required to assist other ERG departments • Conduct other similar duties as from time to time assigned by the Site Services Manager. In particular provide site installation and servicing support to other ERG divisions on a secondment basis as required by the demands of the business. • Undertake flow surveys <p>3. Training</p> <ul style="list-style-type: none"> • Prepare training material and conduct client training to the appropriate level required to operate the process plant <p>4. Others</p> <ul style="list-style-type: none"> • Undertake other reasonable duties as required
Essential qualifications & experience required (Hard skills / soft skills)	<ul style="list-style-type: none"> • HNC / HND or similar qualifications in an engineering discipline • Electrical qualification would be preferable • Experience of servicing process plant and machinery, ideally in gas processing plants

	<ul style="list-style-type: none"> • GCSE in maths and English • Current qualifications appropriate to safe working safely on site at chemical process plants and construction sites (including a valid CSCS card) • Full driving licence & valid passport
Key competencies	<ul style="list-style-type: none"> • Knowledge of the appropriate standards and codes of practice • Ability to exercise sound and sensible judgement with regards to engineering risk • Confidence to stand by health and safety judgments and not be pressured into compromises • Able to work at height and in confined spaces • Follows through tasks to completion • Takes responsibility for individual performance • Challenges unacceptable behaviours and creates an open climate • Demonstrates a positive attitude • Conducts all client interactions with a high level of integrity • Interacts openly, directly and constructively • Able to prioritise, organise and plan work schedule effectively • Ability / judgment to adjust RAMS as required to reflect any changes on site • Numerate • Computer literate • Maintains calm professionalism in the face of urgent client issues • Flexibility to travel and stay away from home in the UK and internationally
Key interactions	<p>Internal;</p> <ul style="list-style-type: none"> • Maintenance Director • Framework manager • Commissioning Manager • Project Managers <p>External;</p> <ul style="list-style-type: none"> • Clients' technical and operational staff • Equipment suppliers • Subcontracted installation staff
Measures & dimensions	<p>The keys measures of success of this role are:</p> <ul style="list-style-type: none"> • On schedule issuing of service reports
Management reporting	<p>Regular progress reports to include:</p> <ul style="list-style-type: none"> • Daily reporting to the Service Team Manager • Project status reports for each project assigned • Timesheets
Health & safety	<ul style="list-style-type: none"> • Conduct all activities with regard to the health and safety of ERG's, customers' and suppliers' staff